

## Terms and Conditions

Please read the Terms and Conditions carefully as upon confirmation of your booking you agree to be bound by this agreement between Easy Camping and yourself.

### Definitions:

The **Hirer** – is the person(s) named on the booking form and as such must be aged 18 or over.

The **Tent** – is the tent in its entirety, including ground sheets, ropes, pegs etc.

The **Awning** – where applicable in its entirety including pegs etc.

**Equipment** – includes everything that is supplied by Easy Camping Pembrokeshire which will be listed on the Inventory Page upon confirmation of your booking.

### Easy Camping Pembrokeshire will:

1. Provide the hirer with a confirmation of booking within 5 working days of receiving the deposit.
2. Provide all specified tents (awning where applicable) and equipment in good working order.
3. Deliver and erect the specified equipment at the agreed site on the agreed date as stated on confirmation of booking.
4. Dismantle and remove specified equipment at the end of the hire period.

### Conditions of Renting with Easy Camping Pembrokeshire

1. The tents and awnings are pitched on sites owned by third parties and as such will have separate terms and conditions. The hirer must therefore also abide by these as set out by the Camp site owners. It is also the hirers responsibility when booking their preferred site to ensure that the site is suitable for their needs, for example, facilities, pitch size and fees, dog friendly etc.
2. The hirer accepts full responsibility for the security and safety of the tent and equipment for the duration of the hire period and therefore will take all reasonable steps to ensure it is left in the same state on departing as when arriving.
3. Whilst Easy Camping understands fair wear and tear a charge will be made for any loss/damage to the tent, awning or equipment. The charge will be no more than the cost of repairing/replacing the lost/damaged items. Easy Camping Pembrokeshire will never retain the security deposit without just cause. The security deposit will be returned to the hirer within 7 days of the end of the hire period should there be no loss or damage.
4. A non refundable deposit of 25% of the full cost is required when booking. Please note your booking will not be confirmed until the deposit has been paid in full. The full balance of the hire charge is payable no less than 4 weeks prior to commencement of the hire period with the Security Deposit of £100. For last minute bookings Easy Camping Pembrokeshire will require payment in full plus the security deposit to confirm your booking. Cancellations of less than 4 weeks prior to your agreed arrival will forfeit the cost of your holiday. Easy Camping Pembrokeshire suggest that you may wish to obtain travel

- insurance to cover this possibility.
5. Easy Camping Pembrokeshire accepts no liability for the loss/damage to personal possessions or injury/death to the hirer or associated third parties who use the tent/awning/equipment. Easy Camping Pembrokeshire accepts no liability for circumstances beyond our control such as extreme weather conditions or transport problems that may effect your booking.
  6. Please note that sometimes changes outside our control may occur and we reserve the right to alter services, prices or equipment. We will however inform you of any changes as soon as possible.

**Tent usage:**

1. Cooking equipment, BBQ, combustible materials or flammable liquids including gas bottles and candles are NOT to be used inside the tent.
2. The tent/awning and some equipment is flammable and there is a STRICT NO SMOKING policy in or in close proximity to the tent/awning.
3. The hirer shall not remove any labels/instructions from or interfere with the tent/awning/equipment, their working mechanisms or any part of them and shall take reasonable care of equipment for the duration of the hire period.